the better way to heat





Heating- and Heat Pump Control

Operating Instructions

Luxtronik

Controller part 2



(Qualified technician)

Scope of delivery, Montage, Electrical connections Software update

Commissioning / Switching on for the first time

Program area "Service"

Appendix



Please read first

This operating manual is part 2 of the 2-part operating manual for the heating and heat pump controller. Ensure that you have part 1 of this operating manual. If part 1 is missing, request it from your supplier

This operating manual provides important information on the handling of the unit. It is an integral part of the product and must be stored so that it is accessible in the immediate vicinity of the unit. It must remain available throughout the entire service life of the unit. It must be handed over to subsequent owners or operators of the unit.

Read the operating manual before working on or operating the unit. This applies in particular to the chapter on safety. Always follow all instructions completely and without restrictions.

It is possible that this operating manual may contain instructions that seem incomprehensible or unclear. In case of questions or uncertainty, contact the factory customer service department or the manufacturer's local service partner.

This operating manual is intended only for persons assigned to work on or operate the unit. Treat all constituent parts confidentially. The information contained herein is protected by copyright. No part of this information may be reproduced, transmitted, copied, stored in electronic data systems or translated into another language, either wholly or in part, without the express written permission of the manufacturer

Symbols



Information for operators.



Information or instructions for qualified technicians and authorised service personnel.



DANGER!

Indicates a direct impending danger resulting in severe injuries or death.



DANGER!

¹ Indicates danger to life due to electric current!



WARNING!

Indicates a possibly dangerous situation that could result in severe injuries or death.



CAUTION!

Indicates a possibly dangerous situation that could result in medium or light injuries.

ATTENTION

Indicates a possibly dangerous situation, which could result in property damage.

1 NOTICE

Emphasized information.



ENERGY SAVINGTIP

Indicates suggestions that help to save energy, raw materials and costs.

- 🚳 👘 Users and qualified technicians can set data.
 - Authorized fitter can set data; password required.
- Authorised service personnel can set data. Access via USB stick only.
- Factory pre-setting, no data change possible
- \mathbb{R} Reference to other sections in the operating instructions.

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Reference to other documents of the manufacturer.

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Scope of delivery

1 NOTICE

Function-critical temperature sensors (return, inlet, hot gas) are installed in the heat pump and are not part of the scope of supply of the heating and heat pump regulator.

The heating and heat pump regulator is supplied in two variants. The variant supplied is dependent on the device type of the heat pump to the controlled.

INSTALLED CONTROL SCOPE OF SUPPLY

In the case of devices for internal mounting, the control card of the heating and heat pump regulator is integrated in the relevant device as an "installed control". The "installed control" scope of supply is included in the scope of supply of the device for internal mounting.

- Heating and heat pump regulator,
- consisting of control card (with terminals) and operating element (with status display, screen and "rotary pushbutton").
- External sensor for the surface mounting.
- operating manual (in 2 parts).
- "Brief description of the heat pump control".

1 NOTICE

Please fasten brief description in the vicinity of the device.

WALL CONTROL SCOPE OF SUPPLY

In the case of devices for external mounting, the control card of the heating and heat pump control is not integrated in the relevant device. The "wall control" scope of supply is not included in the scope of supply of the device for external mounting.

- · Heating and heat pump control for surface mounting,
- consisting of control card (with terminals), housing and operating element (with status display, screen and "rotary pushbutton").
- Wall mounting materials (drill template, screws, dowels for solid masonry).
- External sensor for the surface mounting.
- Operating instructions.
- "Brief description of the heat pump control".

1 NOTICE

Please fasten the brief description in the vicinity of the heating and heat pump control.

What to do first:

- ① Check the supplied product for signs of external damage during delivery...
- ② Check that nothing is missing from the scope of supply. Immediately submit a complaint in the event of delivery defects.

Montage

INSTALLING THE INSTALLATION CONTROL

In the case of devices for internal mounting, the control card of the heating and heat pump is integrated in the electrical switch cabinet of the device.



Operating instructions of your heat pump, assembly of the operating element

ASSEMBLY OF THE WALL CONTROL

For all work to be carried out:

1 NOTICE

Observe the locally-applicable accident prevention regulations, statutory provisions, ordinances and directives.



WARNING!

Only qualified technicians may mount the heating and heat pump control.

① Position the drill template at the point where the heating and heat pump control is to be located...

ATTENTION

Check the potential mounting location for concealed wiring. Position the drill template in such way that no concealed wiring can be drilled into or damaged during the subsequent assembly work.

1 NOTICE

You need to ensure ≥ 2 cm free space to the right and left of the drill template, so that there is enough space for the side fastening screws of the housing cover.

② Fix drill template onto the wall with adhesive tape, drill holes (Ø 6 mm, depth \ge 55 mm)...





③ Take drill template off the wall, insert dowels in the holes, screw in screws (spacing from the substrate to the screw head approximately 10mm)...

1 NOTICE

The wall mounting material included in the scope of supply requires solid masonry.

ATTENTION

Ensure that the screws are firmly in the substrate.

④ Loosen right and left fastening screw of the housing cover for the heating and heat pump control...



- ⑤ Remove housing cover and set aside in a safe place...
- ⑥ Hang the heating and heat pump control into the screws on the wall. Tighten the screws....



1 Rear view

2 Front view

If the electrical installation is not to be carried out immediately afterwards: Put the housing cover back on and tighten the side fastening screws.



Electrical connections



DANGER!

Danger of fatal injury due to electric current! Electrical connections may be installed only by qualified electricians.

Before opening the unit, disconnect the system from the power supply and secure it from being switched back on!

WARNING!

During installation and while carrying out electrical work, comply with the relevant EN-, VDE and/or local safety regulations.

Comply with technical connection requirements of the responsible power supply company (if required by the latter)!

Follow the information in the operating instructions of your heat pump for establishing the electrical connections.



Operating instructions of your device, "Electrical Connections", "Terminal Diagram" and "Circuit Diagrams" for your device type

1 NOTICE

Internal fuse 6,3AT.

INSTALLATION OF THE WALL CONTROL

 If not yet carried out: Remove housing cover of the heating and heat pump control...

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pagpage 6, Instruction (4) – (5)



- 1 Terminal block for 230 V voltage supply
- 2 Connection for 230 V control line to the heat pump (socket X1)
- 3 Electricity supply utility bridge (must be removed when connecting a floating contact)
- 4 Cable ducts with covers

- 5 Cable entry with folding bracket
- 6 Fastening screw of the folding bracket
- 7 Connection for sensor line to the heat pump (socket X5)
- 8 Slot for optional extension card "Comfort"
- 9 Control card of the heating and heat pump control
- 10 Operating element
- ② Loosen fastening screw of the folding bracket for the cable entry and pull the folding bracket downwards until it is possible to fold away upwards. Fold folding bracket upwards and away to the side ...
- ③ Remove covers from the cable ducts...
- ④ Insert plug of the 230 V control line leading to the heat pump into socket X1.

Then route the control line downwards through the cable ducts and outwards through the cable entry...

- (5) Insert plug of the sensor line into socket X5. Route the sensor line downwards through the cable ducts and outwards through the cable entry...
- 6 Connect the 230 V voltage supply line to the voltage supply terminal block...

1 NOTICE

Internal fuse 6.3AT.

The terminal block has spring-type terminals to maximum 2.5 mm2.

Insulate the cable jacket so that the jacket end is located between the sealing lip and cable duct.



Basic wiring:

- 1 Connected 230 V voltage supply
- 2 Line wiring in the cable ducts
- 3 Connected sensor line to the heat pump
- 4 Connected 230 V control line to the heat pump

⑦ If necessary, install additional external cables...



Instruction manual for your appliance, "Connection layout" and "Circuit diagrams" for your appliance type

- ③ Place covers on the cable ducts. Swivel folding bracket of the cable entry back into the initial position and allow to latch into place below the fastening screw. Tighten fastening screw...
- 9 Put the housing cover back on and tighten the side fastening screws.

ATTENTION

Route all lines that you connect to the heating and heat pump control outside the heating and heat pump in a cable duct (necessary for strain relief; to be realised at the customer).



- 1 230 V control line (from socket X1 to the heat pump)
- 2 Sensor line (from socket X5 to the heat pump)
- 3 Further 230 V outputs (circulation pumps, mixers, ...)
- 4 Sensor lines (external)
- 5 Further 230 V inputs (electricity supply utility lock, ...)
- 6 230 V supply voltage (to the terminal block)
- K Cable duct

Installation instructions for this in the operating instructions of your heat pump.

CONTROL UNIT VARIANTS

Depending on the heat pump type, the control unit integrated in the heating and heat pump controller is equipped with the following interfaces:

TYPE 1



- N Network
- S Connection to the control board





- N Netwoerk
- L LIN-BUS
- S Connection to the control board

TYPE 3



- R RS485 for connecting the room control unit (RBE)
- N Network
- L LIN-BUS to the control board
- S not assigned

ASSEMBLY AND INSTALLATION OF SENSORS

The external sensor is a function-critical accessory and included in the scope of supply.

1 NOTICE

If the external sensor is not installed or defective, the heating and heat pump regulator automatically sets the external temperature to -5 °C. The status display of the operating element lights up red, the screen of the operating element reports a fault.

ATTENTION

Mount the external sensor on the north or northeast side of buildings. The sensor must not be exposed to direct sunlight.

 Open the housing of the external sensor and align ≥ 2 m over the base of the fastening point. The cable gland must point to the base...



- 1 xternal sensor housing
- 2 Fastening holes
- 3 Cable gland
- 4 External sensor

② Pencil on fastening holes and drill, insert dowels and screw housing of the external sensor onto the wall...

1 NOTICE

Dowels and screws for fastening the external sensor are not included in the scope of supply.

- ③ Loosen cable gland from the housing of the external sensor, lead the 2-wire cable ($\emptyset \le 1.5 \text{ mm}^2$ per wire, cable length $\le 50 \text{ m}$) through the cable gland into the housing...
- ④ Clamp on cable, tighten cable gland and close the housing of the external sensor.

HOT WATER SENSOR

The domestic hot water sensor is an optional accessory and only functionally-relevant for a separate domestic hot water tank. You may only use domestic hot water sensors which have been approved by the manufacturer of the heat pump.

ATTENTION

The domestic hot water tank must be filled before connecting the domestic hot water sensor to the heating and heat pump regulator.

If not already prepared at the factory, mount the domestic hot water sensor ($\emptyset = 6$ mm) on the halfway level of the domestic hot water tank – and always above the internal heat exchanger of the domestic hot water tank.



- 1 Hot-water tank
- 2 Domestic hot water sensor ($\emptyset = 6 \text{ mm}$)
- 3 Heat exchanger
- 4 Cold water connection
- 5 Domestic hot water connection

EXTERNAL RETURN FLOW SENSOR

The return flow sensor (optional accessory) is functionally-relevant for hydraulic integration of an isolating tank (multifunction tank ...). This has to be installed as follows:



- 1 Separation or multi-functional storage tank
- 2 Circulation pump in the separation storage tank (heat pump circuit)
- 3 Circulation pump from the separation storage tank (heating circuit)
- 4 External return sensor (Ø = 6 mm)
- ZUP Charging loop, heat pump
- HUP Discharging loop, heating circuit

Connect the return flow sensor coming from the isolating tank to the circuit board of the heating and heat pump regulator.

Dismantling



DANGER!

Danger of fatal injury due to electric current! Electrical connections may be installed only by qualified electricians.

Before opening the unit, disconnect the system from the power supply and secure it from being switched back on!

REMOVAL OF THE BUFFER BATTERY

ATTENTION

Before scrapping the heating and heat pump regulator, remove the buffer battery on the main board. You can use a screwdriver to remove the battery from its bracket. Dispose of battery and electronic components in keeping with environmental considerations.

Softwareupdate

A software version < V2.63 must no longer be loaded on a unit (only LWD... and SWP371-SWP691 and SWP291H-SWP561H) with software version \geq V2.63.

Output-controlled air/water heat pumps may only be operated with software version V3.xx and higher.

Commissioning / Switching on for the first time

When switched on for the first time the language selection appears first.



Select the display language: part 1 of the conroller manual, section "Basis information on the operation".

You see:



When the heat pump is switched on for the first time the above display appears.

The display always appears when the controller is switched on or on changing to the standards menu. This screen is no longer displayed if the heat pump or ZWE1 has more than 10 operating hours.

No ZWE (second heat generator) is released by the controller until the display is confirmed with OK.

1 NOTICE

No heat generator runs during a cold start of air/water heat pumps.

ATTENTION

The unit can be damaged if the display is confirmed with OK, although the system is not properly filled.

On switching on the controller voltage, under certain circumstances the following is displayed (LWD ... und SWP371-SWP691 und SWP291H-SWP561H)



After deleting this display the unit can be operated properly. Otherwise test the 3 pole cable for the BUS connection.

The following display then appears:



1 NOTICE

The heating phase until the compressor starts can take several hours when starting up air/water heat pumps for the first time.

NOTICE

In the case of LWD units the flow is monitored while the pump is running. If the flow is not ok, the heat pump does not start up and no error is displayed. To this end, check the ASD input, if it is not set to ON the flow is too low.

page 12, "Query inputs"

The selection possibility for the heat source for SWP371 to SWP691and SWP291H to SWP561H:

1 NOTICE

For SWP 371 to SWP 691 and SWP 291 H to SWP 561H it is necessary to select whether water or brine is to be used as the heat source fluid, otherwise the unit doesn't work. The set fluid can be viewed under System Settings and can be changed from Customer Service access level. TWQ-Min can be changed using the customer service access, if brine is selected. For SWP: Low pressure cut-off value with water: 7 bar. For SWP: Low pressure cut-off value with brine: 4 bar.

×	heat	source		
1	Brine			
	water water	I/I Brine I/I water		\square
+		\checkmark	\boxtimes	

Brine

This setting must be selected if the heat pump is operated with a brine - water mixture. Whether probes or surface collectors are used is irrelevant.

Water |/| Brine

This setting must be selected if the heat pump is operated with an intermediate heat exchanger, and water is used as the heat source medium on the primary side and a brine-water mixture is used on the secondary side.

Water |/| Water:

This setting must be selected if the heat pump is operated with an intermediate heat exchanger and water is used as the heat source medium on the primary and on the secondary side. For the water/water setting the heat source inlet temperature must be at least 7°C or higher.

Further Informations: page 27, "Startup guide" and page 27, "Startup guide parameters back"

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SMART GRID

Use of the Smart Grid option depends on the unit type and software version.

If you have any questions regarding the availability of the Smart Grid functionality in your electricity tariff, please contact your electricity supply company

The function is connected via two contacts of the utility lock, from which four possible operating states result.

. 🖞 NOTICE

If utility lock is applied, the Smart Grid functional may not be activated.

ADJUSTABLE UNDER SYSTEM SETTINGS:



TERMINAL DIAGRAM



Current operating state visible under Information->Inputs



Operating state 1 (1:0)

Corresponds to the current utility lock.

Operating state 2 (0:0) - deviation from standard control behaviour:

The heat pump operates exclusively within the range of the setpoint hysteresis (i.e. below the setpoint).

Heating: If the system temperature drops to below the lower hysteresis, the heat pump is switched on and heats the system up to the setpoint. The upper hysteresis is ignored. The heat pump only heats until there is no longer any need to worry about possible comfort losses. Domestic water heating takes place as normal.

Operating state 3 (0:1) - corresponds to standard control behaviour:

The target temperature is the set setpoint temperature for heating and domestic hot water. These set temperatures are held taking into account the respective hystereses.

Operating state 4 (1:1) - deviation from standard control behaviour:

The heat pump operates exclusively within the range of the setpoint + hysteresis (i.e. above the setpoint).

Heating: If the system temperature drops to the setpoint, the heat pump is switched on and heats the system up to the setpoint + hysteresis points

DHW: The controller generates a positive hysteresis whose magnitude is equal to the lower hysteresis and regulates in this area (set temperature + upper hysteresis).

Program area "Service"		Room temperatures	Is displayed if the room control unit is connected
SEKECT PROGRA	MAREA	In addition – dependi pump – the cooling cir cooling circuit appears	ng on the unit type of the connected heat rcuit information provided by sensors in the s here
best pump run		cooming circuit appear.	shere.
since00:00: heating	08	QUERY INPUTS	
ŧ∰A¥	service information settings language date and time screed heating installation configuration	information temperatures outputs timings operation hours error memory	inputs ON defr/brin/flow ON sw-therm switch OFF electric. suppl ON high pressure OFF motor protect. ON low pressure ON
QUERY INFORMA	TION		The menu is not shown in full here. Further menu items appear if you scroll down the screen.
service information settings language date and time sorreed heating installation configu	i information temperatures inputs outputs timings	ຳ NOTICE This menu show ler are switched Defr/Brin/Flow	vs whether the digital inputs of the control- l on or off. Defrost, Brine pressure, flow
	error memory	Depending on the de	functions:
		For L/W-devices	Defrost end pressostat: On = Defrost is
QUERY TEMPERA	TURES		terminated.
i information temperatures		For LWD, S/W and W/	W devices with flow switch connected at the factory:
inputs outputs			On = Flow okay.
operation hours error memory	return 26.5°C ret. targ. 49.0°C hot gas 70.0°C	For S/W devices with	but flow switch connected at the factory, a brine pressostat can be connected: On = brine pressure sufficient.
	mean temperature 15.0°C	SW-therm. switch	Domestic hot water thermostat On = Domestic hot water requirement
	appear if you scroll down the screen.	Electr. suppl.	Off-time of the electrical supply Off = Off-time
nlet Return	Flow temperature heating circle	High pressure	High-pressure pressostat
Ret. targ.	Return setpoint heating circle	Motor protect	Motor protection
Return external	Return temp. in separate tank.	motor protect.	On = Motor protection okay.
Hot gas	Hot gas temperature	Low pressure	Low pressure pressostat
amb. temp.	External temperature		On = Pressure okay.
Mean temperature	Average temperature outside over (function heating limit)	PEX	Connection of an external current anode
Act. service water	Domestic hot water actual temperature	Aln	(possible for some devices) Input analog
Targ. service water	Domestic hot water target temperature		
Heats in	Heat source inlet temperature		
Heats out	Heat source outlet temperature		
Mixing circle 1 fore.	Mixing circle 1		
<u> </u>	Forward flow temperature		
Vixing circle 1 desir.	Mixing circle 1 Forward flow set temperature		



QUERY OUTPUTS

i <i>ド</i> information	
temperatures	
outputs	۶ <u>outputs</u>
timings	dv-defrost valve OFF
error memory	floor beat nump 1 OPF
	heat.sys.pump ON
•	mixer 1 open OFF
lhe	e menu is not shown in full here. Further menu items
apj	pear if you scroll down the screen.
CV-Defrost. valve	Valve / Circuit reversal
	ON = Thaw mode or rather cycle
	reversal becomes active
DHW pump	Domestic hot water circulation pump
Floor heat. pump 1	Floor heating circulation pump
Heat. sys. pump	Heating circulation pump
Mixer 1 Open	Mixer 1 opens
On = opens / Off = no co	ontrol
Mixer 1 Close	Mixer 1 Close
On = closes / Off = no co	ontrol
Ventilation	Ventilation of the heat pump housing
	for certain L/W devices.
	For L/W size types (coding "L2G"),
	second stage of the ventilator
Fan-heats. pump	Ventilator, well or brine circulation
	pump
Compressor 1	Compressor 1 in heat pump
Compressor 2	Compressor 2 in heat pump
СР	Circulation pump
Suppl. pump	Additional circulating pump
2nd heat gen. 1	Second heat generator 1
2nd heat gen. 2	Second heat generator 2 – Collective
	fault (function collective fault:
	Continuous ON in the event of a fault,
	cycles ix per second with automatic RESET enabled)
Control signal LIWP	Circulation nump output in %
DDM Vontilator	Current speed of the best sumple for
	Current speed of the heat pump'
NEW COMPLESSO	compressor

CALLING UP TIMINGS



The menu is not shown in full here. Further menu items appear if you scroll down the screen.

HP since	Heat pump running since	
(Time indication respectively in hh:mm:ss)		
2 hg 1 since	Second heat generator 1 running since	
2 hg since	Second heat generator 2 running since	
Switch on	Net input delay	
Swi c time	Off-time switching cycle	
Read-CPd	Compressor Read-CPd	
HC Add-time	Heating control more time	
HC Less-time	Heating time less time	
ThDsin.sin	Thermal disinfection running since	
Stop SW	Off-time domestic hot water	
Defrosting	Time until the next defrosting (LW)	

QUERY OPERATING HOURS



Op. h. comp1	Operation hours compressor 1
Impulses comp. 1	Impulses compressor 1
Duration comp. 1	average duration compressor 1
Op. h. comp2	Operation hours compressor 2
Impulses comp. 2	Impulses compressor 2
Duration comp. 2	average duration compressor 2
Operation hours 2hg1	Operation hours
	Second heat generator 1
Operation hours 2hg2	Operation hours
	Second heat generator 2
Operation hours hp	Operation hours Heat pump
Operation hours heat	Operation hours Heating
Operation hours hw	Operation hours
Domestic hot water	
Operation hours cool	Operation hours Cooling

1 NOTICE

The compressors are only energised alternately following the impulses. A variation in the operation hours of the compressors is, therefore, possible.



CALLING UP ERROR MEMORIES

CALENING OF EIM		CALLI
i information outputs timings operation hours enror memory disconnections mechine citatus	i / error memory 720 - 04.08.08 15:17 702 - 04.08.08 14:50	i information
	702 - 04.08.08 14:50 216 - 04.08.08 14:50	
	720 Error code (here by way of example) 04.08.08	Type of Softwa
	Date of the resulting error (here by way of example) 15:17 Time of the resulting error (here by way of example)	Bivaler
Meaning of t	he error codes: page 29	
ຳ NOTICE Maximum the	last five resulting errors are displayed.	Operat
CALLING UP DIS information outputs timings operation hours error memory Gisconnections	CONNECTIONS	Only for o Curren
	 •	Capaci
	04.08.08 Date of the disconnection (here by way of example) 17:28 Time of the disconnection (here by way of example) hp / hp fault	Softwa
	Disconnection code (here by way of example)	
Error hp	= heat pump fault	
err.inst.	= system fault	
m.o. 2hg	= mode of operation second heat	
generator		
El. Sup. bl	= el. sup. blockade	
Defr. air.	= air defrost (only L/W devices)	
TPLmax	= temperature limits of application	

Defr. air.= air defrost (only L/W devices)TPLmax= temperature limits of applicationmaximum= temperature limits of applicationTPLmin= temperature limits of applicationminimum= temperature limits of application(in reversible LWD possible shutdown due to frost protection in
cooling mode - evaporation too long
below 0°C)Low lim= lower limit of applicationno requ.= no request

1 NOTICE

Maximum the last five disconnections are displayed.

CALLING UP THE MACHINE STATUS

if ormation outputs timings operation hours error memory disconnections mescaling status	maschine status type of heat pump SW1 software version V1.30 bivalent level 1 operation mode heating
Type of heat pump	Type of heat pump
Software version	of the heating and heat pump regulator
Bivalent level	Bivalent level:
	1 = a compressor may operate
	2 = two compressors may operate
	3 = additional heat generator
Operation mode	May operate as well
Operation mode	Heating
	Domestic hot water
	Defros
Only for output-controlled heat p	итр:
Current capacity	Heating output currently provided by the output-controlled compressor.
	This heating output can be used to set the overflow valve in a storage tank integrated in series according to the setting diagram in the unit instructions.
Capacity demand	Required output for output-controlled compressor controlled by the heating and heat pump controller.
Software version SEC	Current software version of the inverter controller of the output-controlled heat pump

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HEAT QUANTITY

LWD-heat pumps are equipped with heat quantity recording by pressure sensors in the cooling circuit of the heat pump. In these heat pumps the heat quantity can be read out directly.



Heating	Recorded heat quantity for heating in kWh
Domestic hot water	Recorded heat quantity for hot water in kWh
Total	Sum of the recorded heat quantities in kWh
Since: 1.1.1970	Date of the last recording. (here by way of example).

Go to and click the date to reset the heat quantity recording to zero. In this way the heat quantity can be recorded for a period defined by you (start date = displayed date).

1 NOTICE

If applicable, after displaying the recorded heat quantity for hot water, the recorded heat quantity for swimming pool is displayed.

BACnet

i Information Elapsed times Operating hours Error memory Outages	BAÇ <u>BACnet inactive</u>	
Facility status	net DeviceID	
	Modelname	
	Location	
	F Port	
DeviceID	Unique identification numbe unit in the BAC net network	er of the
DeviceName	Name of the unit in the BAC r network	net
Modelname	Model designation of the uni	it
Location	Location of the unit	
Port	BAC net communication port unit	t of the

MAKING SETTINGS



DETERMINE DATA ACCESS



Enter numbersn

entry fields of the four digits numerical code:

Activate the first entry field of the numerical code by pressing the "turn-push button".

Set the first digit by turning the "turn-push button" and confirm the entry by pressing the button.

Move to the respective next entry field and repeat the steps described above.

Finally, move to " 🗹 " and save the entries by pressing the "turn-push button".

The entry fields are automatically set to 0000. The cursor goes automatically to the navigation arrow. The program provides information in the menu line "Access" on the selected status of the data access.

Datea access

Information on the current status of the data access (here: user)

ATTENTION

After the service work, always reset the data access to customer.

Incorrect settings not oriented towards the system components can result in faults up to serious damage to the system. Access to fundamental settings of the system must therefore be locked for unauthorised persons.

1 NOTICE

The manufacturer is not liable for damage resulting from wrong program settings not oriented towards the system components.



CALLING UP SHORT PROGRAMS



Part 1 of the controller maunual, program area "Service", section "Calling up short programs".

DETERMINING TEMPERATURES



The menu is not shown in full here. Further menu items appear if you scroll down the screen.

Move to the respective required menu field, activate, set the temperature value and confirm by pressing the "turnpush button".

Finally scroll all the way down, cancel or save the settings.

Limit Return 💩

Return limit

Setting the maximum return setpoint temperatures in heating mode.



- Y Return temperature
- Y Return temperatureA Heating curve-end point
- B Return limit (in the example shown: 40 °C)

```
Hysteresis HR 💩
```

setting for the control hysteresis of the heating regulator

Set a greater hysteresis for very reactive heating systems, and a lower hysteresis for less reactive heating systems. Example: Hysteresis heating circle return = 2K



- A There will be no request for heating in this temperature range
- B There will be a request for heating in this temperature range
- C Hysteresis
- D Neutral zone
- E Return setpoint temperature

Hysteresis of output-controlled heat pump

This "Hysteresis HC" function is not available for output controlled heat pumps. Here the return setpoint is controlled by the output control of the compressor:



- RS Return setpoint
- a Continuous operation of the heat pump with individual heating output
- b Switch off as soon as the setpoint is exceeded by 4 K
- c Switch on as soon as the temperature falls below the return setpoint
- d Activating the additional heat generator after enable time, if the temperature is permanently below the return setpoint and the compressor operates with maximum output; switch back to pure heat pump mode when return setpoint is reached
- RT incr.max & Return increase maximum Setting for the maximum permissible overshoots of the return temperature. If the return temperature is overshot, internal minimum running times are ignored and all heat generators switched off. Always set value higher than the value of the hysteresis HC.

Release 2 CP 💩 Release 2nd compresso

A value is only displayed for devices with two compressors.

Setting of the minimum external temperature from which the second compressor can be released in heating mode. Above the set external temperature, the second compressor remains locked in heating mode

Release 2hg Release second heat generator Setting for the external temperature from which the second heat generator can be released if required. Above the set external temperature, the second heat generators remain locked.

Exception:

In the event of a fault and the setting fault with a 2 hg, the second heat generators are released independently of the set external temperature.







Cutting-in compressor 2:



- A No cut-in
- B Shortened cut-in
- C Return flow set value
- D Heat regulator hysteresis
- E Hysteresis HR shortened

Max. DHW temp. Maximum Hot Water temperature A value, which is set to limit the maximum set temperature of the hot water.

Min. flow cooling Minimum CoolingFlow temperature If the temperature at the cooling sensor falls below this temperature (depending on integration TB1, TB2 or TRL), the cooling is interrupted (factory setting 18 °C). At the same time, the displayed value is the minimum value for settable cooling setpoint temperatures.

Scroll all the way down, cancel or save the settings.



DETERMINING PRIORITIES

Part 1 of the controller manual, program area "Service", section "Determining priorities".

DETERMINING SYSTEM SETTING



The menu is not shown in full here. Further menu items appear if you scroll down the screen.

Activate and select the required parameters, make the required setting and confirm by pressing the "turn-push button".

Scroll all the way down, cancel or save the settings.

ATTENTION

Incorrect settings not oriented towards the system components put the safety and functional capability of the system at risk and can lead to damage.

1 NOTICE

Enter deviations from the relevant factory settings in the overview "System setting for the commissioning".

pagpage 35, "System setting during commissioning"

El. sup. blockade 💩	Electrical supply off-times
no 2hg	2hg at electrical supply off-time also locked
with 2hg	2hg released for electrical supply
Setting only takes eff	ect as 2 hg for boiler or thermal.
Rooms tat. 🚳	Raumstation (Raumfernversteller)
No	No room remote adjuster connected
RFV	Room remote adjuster connected
Integration 💩	Hydraulic Integration
Setting the hydraulic	integration of the buffer tank
<i>Return</i> (Return)	hydraulic integration with row tank (flow/return)
Sep. tank (separating t	tank) hydraulic integration with parallel tank (multifunction tank,)

1 NOTICE

Setting the hydraulic integration of the buffer tank





For reversible LWD MK1 can also be set to "Hz+Cool" or "Cooling" without the expansion board by using the fitter or customer service access. The cooling is controlled via the return sensor.

Type of the second heat generator 1 no 2 hg connected, system works monovalently
Heating rod connected as 2 hg, system works mono-energetically
Boiler connected as 2 hg, system works bivalently The "boiler" setting only requires one charger mixer as the boiler is switched on continuously if required and the temperature is not controlled by the 2nd heat gen. 1 output.
Thermal (gas boiler) connected as 2 hg, is activated as heating rod, but can be released during electrical supply off- time
Function of the second heat generator 1 monovalently no 2 hg connected, system works

Heating	2 hg located as a buffer tank	a heating rod in the
<i>HW a. DHW</i> (Heating and	domestic hot water) hydraulically in t the heat pump. if the heating or water circulatior	Z2 hg located the flow of 2 hg is flown through domestic hot n pump is running

ATTENTION 1

If integrated circulating heaters are installed in the flow of the heat pump, Ht a. DHW must be set as a function.

ĩ NOTICE

For each 2 hg, the type and function must be set.

2hg2 type 💩	Type of the second heat generator 2
No	no 2hg2 connected, the outlet has the function "collective fault
El.Rod	2hg2 is a heating rod, the system is powered mono-energetically
2hg2 fct. 💩	Function of the second heat generator 2
No	2hg2 located as a heating rod in the buffer tank
Heating	ZWE2 sitzt als Heizstab im Pufferspeicher
DHW (domestic hot water)	2hg2 located in the domestic hot water tank

1 **ATTENTION**

If the 2hg2 is at "No", the output has the function "collective fault". No 2 hg may be connected to this output. Output cycles for self-resetting fault. "Continuous On" at fault.

! **ATTENTION**

Only the following 2hg1 / 2hg2 combinations are permissible:

2hg1 fct	2hg2 fct	Release
Heating	Heating	√
Ht a. DHW	Heating	√
Heating	SW.	\checkmark
No	SW.	\checkmark
No	Heating	Х
Ht a. DHW	SW.	√

Error

Error 💩 with 2hq

no 2hg

in the event of a fault in the heat pump, connected 2 hgs are energised according to requirements (HW + SW) in the event of a fault in the heat pump, connected 2 hgs are only energised if the return temperature < 15 °C (antifreeze); (only heating)

עיחט	1 6	Domostic Hot W	ator 1		WP may all	Maximum running time domostic bot
Drive T (a)Domestic Hot water TsensorDomestic hot water preparation is initiated or terminated via a sensor the domestic hot water tankThermalDomestic hot water is initiated or terminated via a thermostat on the domestic hot water tank		Domestic hot wa initiated or term the domestic hot wa	ic Hot Water I ic hot water preparation is d or terminated via a sensor on nestic hot water tank		er the set time nestic hot wat	water preparation + Heat pump has expired, the 2nd heat generator in the er preparation energises, but only if this has eviously in the heating mode!
		thermostat on the ater tank	Defr cy	ycle max 💩	Defrost cycle time, maximum time between two defrost processes	
NOTICE Connect domestic hot water thermostat on the same ter- minals as the domestic hot water sensor (low voltage). The domestic hot water thermostat must be suitable for low voltage (floating contact). Thermostat closed (= signal On) = Domestic hot water re- quirement		Opt You the the	ion only possi can find the t operating inst following app page 34, "Ov Max"	ble for L/W devices: ime to be set for the relevant L/W device in tructions. If you do not find any data there, lies: erview: Defrost cycle, Air defrost, Flow		
DHW	2 🗟	Domestic Hot W	ater 2	Defrost	Air 🗛	Air defrost
СР	~ @	Setting CP mean	ater 2	Ont	ion only possi	ble for L/W devices
Ci		Setting er meur	is circulation pump.	No		Air defrest net released
	For the co tion of th	prresponding settings, ple le circulation pump in th	ase refer to the descrip- e operating manual in-	Yes		Air defrost not released Air defrost generally released above the set temperature
	tended fo mestic ho	or end customers, found i ot water" under the sectio	n program section "Do- n entitled "Circulation".	R.	Approved ap	ppliances, see page 34, "Overview: Defrost frost. Flow Max"
h.v	vCP	Setting h.w.CP m output will be ac hot water prepa 30 seconds after preparation is co	neans that the CP ctive during domestic ration and switch off domestic hot water omplete.	l Defr.A	ATTENTION Do not set an ir max	"air defrost" on non-approved appliances. Maximum duration of air defrost ble for L/W devices and if air defrost is
DНW	3 🗟	Domestic Hot W	ater 3	rolo	lon only possi ased	ble for L/W devices and if all deflost is
wi	th CP CP	Additional circul during domestic Additional circul	ation pump runs hot water preparation ation pump does	Defros	it 2 🕡	ble for L/W devices with 2 compressors
not run during domestic hot water preparation		with with	n 1CP n 2CP	Defrost with only one compressor Defrost with two compressors, if these also supply before defrosting		
DHW	4	Domestic Hot W	ater 4		0	
So	Sollwert Heat pump attempts to reach the set setpoint value of the domestic hot water temperature		Pump No	opt. 🕲 '	Pump optimisation Heating circulation pumps always run, unless another supply type is	
DHW	5 💩	Domestic Hot W	ater 5			requested (domestic hot water,) or
wi	with HSP Heating circulation pump runs during domestic hot water preparation		Yes		Heating circulation pumps are	
<i>no HSP</i> Heating circulation pump does not run during domestic hot water preparation		The heating circulation pumps will be switched if the heat pump has				
		Type of heat pump	Factory setting			hours. The beating circulation numps
		SWC	with HSP			will then cycle for 5 minutes every 30
		IWC	with HSP			minutes until the heat pump receives
		W7S	with HSP			another request.
			with UCD			If the external temperature is above
						the return setpoint temperature, the
			with HSP			switched off nermanently. They will
a		altri	NO HSP			be switched on for 1 minute every 150 hours to prevent them from becoming stuck



present

Access. Data access authorisation The "Fitter" (= Qualified technicians) provides access to parameters without a password, which otherwise requires "Customer service" access.

Brine pres/Flow 💩 / 💩 💩 Brine pressure / flow

Option only possible	e for S/W or W/W devices
No	neither brine pressure pressostat nor
	flow switch connected
Brine pres	for S/W devices, a brine pressure
	pressostat is connected on the Defr/
	Brin/Flow input
Flow	for W/W devices, a flow switch is
	connected on the Defr/Brin/Flow input
Pow.suppl.	Phase monitoring relay installed in
	the supply pipe of the compressor is
	connected on Defr/Brin/Flow input
Pow.+Flow	Phase monitoring relay and flow switch
	are connected on the Defr/Brin/Flow
	input

t. **ATTENTION**

For certain devices, a flow switch is installed at the factory. In this case, always set Defr/Brin/Flow to "pow. Suppl." or "pow.+ flow".

An incorrect setting will compromise the safety and functional capacity of your device and can result in serious damage.

Control CP 💩 💩	Compressor monitoring
Off	Compressor monitoring switched off
On	Compressor monitoring switched on, if the rotating field of the supply line is incorrect, a "Net On" fault will be detectedt

Error number 729, pagpage 29 12

While the compressor is starting up, compressor monitoring checks the change in temperature in the hot gas. If the temperature of the hot gas does not change while the compressor is running, a malfunction is displayed.

ļ **ATTENTION**

Only switch on compression monitoring for error locating during maintenance work.

In the case of devices with a power supply monitor, the compressor monitoring is switched off in the factory setting.

Setting hc 🚳	Control of the heating circle
Set AT	flow setpoint temperature of the heating is calculated via a set heating
	curve
Fixed Tp	flow setpoint temperature can be selected independently of the external temperature specification

Setting mc1 🚳 Set AT	Setting mixing circuit 1 return setpoint temperature of the heating is calculated via a set heating curve
Fixed Tp	return flow setpoint temperature can be selected independently of the external temperature specification
Screed heating 🚳	
Option only possible solar system with pa	for external energy source (wood boiler, rallel tank,))
w. mixer	If the mixer is defined as a discharge mixer, it controls according to the setpoint temperature in the screed heating program
wo. mixer	If the mixer is defined as a discharge mixer, it always starts up during the screed heating program
El. Anode 💩	Electrical anode node in the domestic hot water tank

Yes	Impressed current anode present
No	Impressed current anode not pres

ATTENTION

In the case of devices with an impressed current anode tank, "Yes" must be set in this menu field in order to ensure the corrosion protection of the tank. The impressed current anode must be connected according to the operating instructions of the relevant heat pump.

Heating limit

If the heating limit parameter is set to yes, the heating will automatically be switched off to summer mode and vice versa.

If the heating limit is enabled, the daily mean temperature will be displayed under Service-Information-Temperatures. At the same time, the heating menu will contain the menu item heating limit. You can use this menu item to set the temperature from which the heat pump is not supposed to provide any more heat. If the mean temperature exceeds the value set here, the return setpoint temperatures are reduced to a minimum and the heating circulation pumps switched off. If the mean temperature falls below the set heating limit, heating mode is resumed automatically.

Parall. operation

No	default setting, heat pump works independently
Master	heat pump is the parallel connection master and takes over the heat control of the system
Slave	Wärmepumpe ist Teil in einer Parallelschaltung und enthält Befehle von der Master-WP für den Heizbetrieb

Part 1 of the controller manual, program area "Parallel operation"



Pump optim. Time 🚳

If the pump optimisation is switched on (pump optimisation YES), the time be defined, according to which the heating circulation pumps are switched off. If the heat pump is off during this time because there is

no need for heating, the pump will loop - 30 minutes off, 5 minutes on, until there is a further heating requirement.

Remote maintenance

Yes No Remote maintenance function switched on Remote maintenance function switched off

For further details regarding the use of the remote maintenance: part 1 of the controller manual, program area "Service", section "Remote maintenance".

Feed VBO

Feed-time for the heat-source pump in brine/water or water/ water appliances can be set here. This may be necessary if the time from switching on the pump until the nominal rate of flow is reached is greater than 30 seconds.

min defrost cycle

Defrost cycle time, minimum timebetween two defrost processes

Option only available on L/W appliances Take the time to be set from the instructions for use for the respective L/W appliance.

time 2.CP short Shortening second compressor stage Time before the second compressor stage cuts in. If the difference between the return flow set and actual values is greater than the setting "hysteresis HR verk ("Temperature settings"), then the second compressor stage cuts in after this time.

1 NOTICE

A compressor may not cut in more than three times per hour. If this figure has already been reached, cutting in will take longer!

TDI Message Thermal disinfection signal If set to NO, then the fault signal/message does not arrive, otherwise see error message 759

Error message 759, page 29

release 2hg and Release second heat generator Time until the second heat generator is switched on

aux. heat. hot water leasting No Deactivated (in the f Yes Activated, the requir

Hot water reheating Deactivated (in the factory) Activated, the required hot water value becomes the hot water target value



Part 1 of the controller manual, program area, Domestic Hot Water", section "Hot water reheating"

aux.serv.water max. 👹

maximum time period for hot water reheating

maximum time period, during which the hot water should be reheated. If this time period is exceeded the hot water reheating is cancelled.



÷



VENTILATING THE SYSTEM



The menu is not shown in full here. Further menu item appear if you scroll down the screen.

Heat.sys.pump	Heating and floor heating circulating pump
suppl.pump	additional circulating pump
DHW pump	Domestic hot water circulation pump
Fan-heats.pump	Fan, well or brine circulation pump
MC open 1	Mixer 1 OPEN
MC close 1	Mixer 1 CLOSE
СР	Additional circulating pump, circulation pump
Duration	Running time of the ventilation
Ex-valveman.open	In LWD and SWP371-SWP691 and SWP291H-SWP561H the expansion valve opens completely for the set running time.



- ① Activate and select system part(s) to be ventilated...
- ② Activate and select menu field "duration", set running time (hour cycle).



Factory setting: 1 hour

1 NOTICE

Value range for running time = 1 - 24 hours.

Save settings.



1 NOTICE

If circulating pumps are selected, the ventilation program will start immediately after the settings have been saved. The ventilation pauses after one hour for 5 minutes and then automatically continues afterwards.

1 NOTICE

As long as the ventilation program is active, the corresponding program symbol will appear in the navigation screen \mathfrak{P} :



FIX STARTUP PARAMETERS

1 NOTICE

The function "Setting startup parameters" requires customer service access.

You can save the settings you made during startup (= setting startup parameters). This allows you to quickly and easily reset the system to the status it had at startup.

The data is stored on the circuit board of the control element.



Follow the onscreen instructions.



You can also save the settings to an external USB stick.





ENERGY-EFFICIENT PUMP



for LWC, SWC, WWC and WPen with heat-amount package, the following is displayed:



The free compression of the circulation pump can be adjusted via this menu (controlled via PWM signal)::

Efficiency pump nom.	Efficiency pump, nominal operation This value is reached when the compressor is running
Efficiency pump min.	Efficiency pump, minimal operation This value is reached when the compressor is not running
Efficiency pump.	Efficiency pump
heat quantity	Amount of heat

for LWD:



The free compression of the circulation pump can be adjusted via this menu (controlled via PWM signal)::

Efficiency pump nom.	Efficiency pump, nominal operation This value is reached when the
	compressor is running
Efficiency pump min.	Efficiency pump, minimal operation This value is reached when the compressor is not running

Save settings.



SELECTING LANGUAGE OF THE SCREEN DISPLAY

Part 1 of the controller manual, section "Basic Information on the operation".

DETERMINING DATE AND TIME

Part 1 of the controller manual, section "Basic Information on the operation".

SCREED HEATING PROGRAM

1 NOTICE

Values of the factory setting correspond to the specifications of some screed manufacturers, but can be changed on site.

ATTENTION

Always check values of the factory setting or desired values in respect to whether they correspond to the manufacturer specifications for the screed which is to be heated.



SETTING TEMPERATURES AND TIME INTERVALS

Example:



1 NOTICE

If less than ten levels are required for heating the screed, set the time interval to "0h" for all levels not required.

ATTENTION

Do not start any domestic hot water high-speed charge while the screed heating program is running.

1 NOTICE

If the temperatures in the heating system are greater than the setpoint temperature of the first flow temperature level, start the screed heating program with the next highest flow temperature level. Otherwise the screed heating program can trigger an error message in the first flow temperature level.

STARTING SCREED HEATING PROGRAM

NOTICE

While the screed heating program is running, -10°C is displayed as the outdoor temperature. It is not possible to heat water.

1 NOTICE

In the screed heating program, all connected heat generators are released if necessary. However, the following applies:

A heating system is designed for heating in general and not for heating screed. It may therefore be necessary for the screed heating phase to integrate additional heat generators in the system.





1 NOTICE

If you respond to the confirmation prompt with \square , the screed heating program will not start, If you respond to the confirmation prompt with \square , the screen will change back to the menu "Service screed heating".



After starting the screed heating program, the programmed flow temperature levels are automatically executed in succession. The time interval set for a flow temperature level is not necessarily the actual time which is necessary to reach the next flow tem-



perature level. Depending on the heating system and power of the heat pump, it may take varying lengths of time until the next flow temperature level is reached.

If a flow temperature level is not reached on account of too low a heating power, a corresponding error message will appear in the screen. The error message informs you about the flow temperature level which has not been reached. However, the screed heating program continues running and attempts to reach the next flow temperature levels.

1 NOTICE

After expiry of a flow temperature level, the relevant time interval is set to "0h". This ensures that the screed heating program continues after a potential power failure at the start of each flow level at which it was interrupted.

1 NOTICE

If the error message "Power screed heating" appears (= error number 730), this is only an indication that the screed heating program could not process a flow temperature level in the specified time interval. The screed heating program continues to run nevertheless. The error message can only be acknowledged if the screed heating program has finished or has been manually switched off

1 NOTICE

As long as the screed heating program is running, the corresponding program symbol will appear in the navigation screen:



MANUALLY TERMINATING SCREED HEATING PROGRAM



SYSTEM CONFIGURATION

1 NOTICE

If there is a type of use which is not required for your system, it is not necessary for the associated program areas to be represented in the screen.

An example: Your system is only designed for heating mode. No components are installed for the domestic hot water preparation. That means you do not require access to the menus of the program area "Domestic hot water". It is therefore not necessary for these menus to be shown in the screen. In the "System configuration" you can specify that these menus do not appear in the screen and therefore remain hidden.

1 NOTICE

However, hiding a menu does not affect the function or operation of a type of use. If the type of use is switched off, this must be set in the menu "Mode of operation".



Deselect program area not required.

The example shown reveals that the menus of the program area "Heating" are displayed in the screen. The menus of the program area "Domestic hot water" are not displayed.



STARTUP GUIDE

The control unit is equipped with a commissioning assistant. (startup guide). This assistant will guide you through the most important settings of the regulator during initial commissioning. The "GO" symbol in the main menu flashes. Click on the symbol to launch the commissioning assistant. The symbol will disappear as soon as initial commissioning is complete. For more information on the commissioning assistant, please refer to the corresponding sections in this operating manual.



You will be guided step-by-step through several selection options used to set up your heat pump.

For example:



STARTUP GUIDE PARAMETERS BACK

If your heat pump was commissioned by an authorised customer service partner and the startup parameters have been stored, you can use this menu item to restore these parameters. This may be helpful if settings have been changed and let to a system malfunction. Please Notice that all settings such as heating curves, system settings, set values will be reset to the values applicable at commissioning. This does not apply to the time switches.

Die Schaltuhren sind davon nicht betroffen.



You will be guided through the following menu items:





DATA LOGGER



Part 1 of the controller manual, program area "Service", section "Data logger".

CONTROL PANEL

ADJUSTING THE CONTRAST OF THE CONTROL ELEMENT DISPLAY



Part 1 of the controller manual, program area "Service", section "Basic Information on the operation".

WEB SERVER



Part 1 of the controller manual, program area "Service", section, Control Panel / Web server".

REMOTE MAINTENANCE



Part 1 of the controller manual, program area "Service", section "Control Panel / Remote maintenance".



Error Diagnosis / Error messages

No.	Display	Description	Remedy
701	Error low pressure. Please call fitter	Low pressure pressostat or low-pressure sensor in the cooling circle has responded (LW) or for longer than 20 seconds (SW).	Check HP for leakage, switching point pressure state, defrosting and T-outd.min.
702	Low pressure stop RESET autom.	Only possible for L/W devices: Low pressure in the cooling circle has responded. After some time, automated HP restart	Check HP for leakage, switching point pressure state, defrosting and T-outd.min.
703	Antifreeze Please call fitter	Only possible for L/W devices: If the heat pump is running and the temperature in flow is < 5 $^\circ$ C, antifreeze is detected	Check HP power, defrost valve and heating system.
704	Error hot gas Reset in hh:mm	Maximum temperature in the hot gas cooling circle exceeded. Automatic HP restart after hh:mm	Check coolant quantity, evaporation, overheating flow, return and HS-min.
705	Motor protection VEN Please call fitter	Motor protection has responded	Check set value and ventilator / BCP.
706	Motor protection BCP Please call fitter	Option only possible for S/W- or W/W devices Motor protection of the brine or well water circulating pump or the compressor has responded	Check set values, compressor, BOS.
707	Coding of HP Please call fitter	Break or short-circuit of the coding bridge in HP after the first switch-on	Coding resistance in HP, check plug and connection line.
708	Return sensor Please call fitter	Break or short-circuit in the return sensor	Check return sensor, plug and connection line.
709	Flow sensor Please call fitter	Break or short-circuit in the flow sensor No fault shutdown for S/W- or W/W devices	Check flow sensor, plug and connection line.
710	Hot gas sensor Please call fitter	Break or short-circuit in the hot gas sensor of the cooling circle	Check hot gas sensor, plug and connection line.
711	External temp. sensor Please call fitter	Break or short-circuit in the external temperature sensor No fault shutdown. Fixed value to -5 $^\circ\mathrm{C}$	Check external temperature sensor, plug and connection line.
712	Domestic hot water sensor. Please call fitter	Break or short-circuit in the domestic hot water sensor No fault shutdown.	Check domestic hot water sensor, plug and connection line.
713	HS-on sensor Please call fitter	Break or short-circuit in the heat source sensor (inlet)	Check heat source sensor, plug and connection line.
714	Hot gas SW Reset in hh:mm	Check thermal application limit of the HP. Domestic hot water off for hh:mm	Check flow of domestic hot water, heat exchanger, domestic hot water temperature and circulation pump.
715	High-pressure switch-off RESET autom.	High pressure in the cooling circle has responded. After some time, automated HP restart	Check flow of HW, overflows, temperature and condensation.
716	High-pressure fault Please call fitter	High pressure pressostat in the cooling circle has responded several times.	Check flow of HW, overflows, temperature and condensation.
717	Flow HS Please call fitter	Flow switch for W/W devices has responded during the pre- rinsing time or operation	Check flow, switching point for DFS, filter, air clearance
718	Max. outside temp. RESET autom. in hh:mm	Only possible for L/W devices: Outside temperature has exceeded permissible maximum value. Automatic HP restart after hh:mm	Check outside temperature and set value.
719	Min. outside temp. RESET autom. in hh:mm	Only possible for L/W devices: Outside temperature has fallen below the permissible minimum value. Automatic HP restart after hh:mm	Check outside temperature and set value.
720	HS temperature RESET autom. in hh:mm	Option only possible for S/W- or W/W devices Temperature at evaporation outlet has fallen below the safety value on the HS side several times. Automatic HP restart after hh:mm	Check flow, filter, air clearance, temperature.
721	Low-pressure switch-off RESET autom.	Low pressure pressostat or low-pressure sensor in the cooling circle has responded. After some time, automated HP restart (SW and WW)	Check switching point of the pressostat, flow on HS side.
722	Tempdiff HW Please call fitter	Temperature spread in the heating mode is negative (=erroneous)	Check function and location of the flow and return sensor.
723	Tempdiff SW Please call fitter	Temperature spread in the domestic hot water mode is negative (=erroneous)	Check function and location of the flow and return sensor.
724	Tempdiff defrosting Please call fitter	Temperature spread in the heating circle is > 15 K during defrosting (=danger of frost)	Check function and location of the flow and return sensor, HCP capacity, overflows and heating circles.



No.	Display	Description	Remedy
725	System error SW Please call fitter	Domestic hot water faulty, desired tank temperature is fallen below substantially	Check circulating pump HW, tank filling, shutoff move and 3-way valve. Ventilate hot water and SW.
726	Sensor mixing circ 1 Please call fitter	Break or short-circuit in the mixing circle sensor	Check mixing circle sensor, plug and connection line.
727	Brine pressure Please call fitter	Brine pressure pressostat has responded during the pre-rinsing time or during operation	Check brine pressure and brine pressure pressostat.
728	Sensor HS Off Please call fitter	Break or short-circuit in the heat source sensor at the HS outlet	Check heat source sensor, plug and connection line.
729	Rotating field error Please call fitter	Compressor without power after switching on	Check rotating field and compressor.
730	Screed heating error Please call fitter	The screed heating program could not reach an FL temperature level in the specified time interval. Screed heating program continues running.	The screed heating program could not reach an FL temperature level in the specified time interval. Screed heating program continues running.
732	Cooling fault Please call fitter	The hot water temperature of 16 °C has been fallen short of several times	Check mixer and heating circulation pump.
733	Anode fault Please call fitter	Fault input of the impressed current anode has responded	Check connection line between anode and potentio stat. Fill SW tank.
734	Anode fault Please call fitter	Error 733 present for more than two weeks and domestic hot water is locked	Acknowledge error in order to release domestic hot water preparation again. Rectify 733.
735	Error Ext. En Please call fitter	Only possible with installed Comfort / expansion board: Break or short-circuit in the sensor "External energy source"	Check sensor "External energy source", plug and connection line.
736	Error solar collector Please call fitter	Only possible with installed Comfort / expansion board: Break or short-circuit in the "solar collector" sensor	Check "solar tank" sensor, plug and connection line.
737	Error solar tank Please call fitter	Only possible with installed Comfort / expansion board: Break or short-circuit in the "solar tank" sensor	Check "solar tank" sensor, plug and connection line.
738	Error mixing circle 2 Please call fitter	Only possible with installed Comfort / expansion board: Break or short-circuit in the "mixing circle 2" sensor	Check "mixing circle 2" sensor, plug and connection line.
750	Return sensor external Please call fitter	Break or short-circuit in the external return sensor	Check external return sensor, plug and connection line.
751	Phase monitoring fault	Phase-sequence relay has responded	Check rotary field and phase-sequence relay.
752	Flow error	Phase-sequence relay or flow switch has responded	see errors No. 751 and No. 717
755	Lost connection to slave Please call fitter	A slave has not responded for more than 5 minutes.	Check network connection, switch, and IP addresses. Perform HP search if necessary.
756	Lost connection to master Please call fitter	A master has not responded for more than 5 minutes.	Check network connection, switch, and IP addresses. Perform HP search if necessary.
757	Low-pressure fault in SW- appliance	Low-pressure pressostat in the SW-appliance has triggered either repeatedly or for more than 20 seconds,	If this malfunction occurs three times, the installation can only be cleared again by authorised service personnel!
758	Defrosting malfunction	Five times in a row, defrosting has either lasted longer than 10 minutes or was terminated with a feed temperature of < 10 $^\circ C$	 Check for icing-up of the evaporator Check on output of the HUP at limits specified for heating water Check heating pump for leaks Check switch setting for AEP
759	TDI message	Unable to correctly carry out thermal disinfection 5 times in succession	Check setting of second heat generator and safety temperature limiter
760	Defrosting fault	Defrosting ended 5 times in succession by maximum time (strong wind impinges on evaporator)	Protect the fan and evaporator from strong wind
761	LIN timeout	LIN timeout	Check cable/contact
762	sensor (evaporator intake)	Tü sensor error (evaporator intake)	Check sensor, replace if necessary
763	sensor (compressor intake)	Tü1 sensor error (compressor intake)	Check sensor, replace if necessary
764	Sensor Compressor heater	Sensor error Compressor heater	Check sensor, replace if necessary



No.	Display	Description	Remedy
765	Overheating	Overheating longer than 5 minutes below 2K	When switching on for the first time, check rotary field, otherwise phone customer service
766	compressor's functional range	Operation for 5 minutes outside the compressor's functional range	Check rotary field
767	STB E-Rod	STB of the heating element has been activated at the SEC	Check the heating element and press the fuse back in
768	Flow monitoring	Insufficient flow at LW160H (A)V in defrost cycle	Check hydraulics, check pump, check flow
769	Pump control	After 10 sec compressor runtime excessively low flow.	Check PWM cable, check pump
770	Low superheat	Overheating lies below the limit value for a lengthy period	Check the temperature sensor, pressure sensor and expansion valve
771	High superheat	Overheating lies below the limit value for a lengthy period	Check the temperature sensor, pressure sensor, fill quantity and expansion valve
776	limit of application-CP	Compressor operates outside its use limits for a lengthy period	Check the thermodynamics
777	Expansion valve	Expansion valve is defective	Check the expansion valve, connection cable and if applicable the SEC board
778	Low pressure sensor	Low-pressure sensor is defective	Check the sensor, connector and connection cable
779	High pressure sensor	High-pressure sensor is defective	Check the sensor, connector and connection cable
780	EVI sensor	EVI sensor is defective	Check the sensor, connector and connection cable
781	Liquid temp. sensor before EXV	Liquid temperature sensor upstream of the ex-valve is defective	Check the sensor, connector and connection cable
782	Suction gas EVI temp. sensor	Suction gas EVI temperature sensor is defective	Check the sensor, connector and connection cable
783	Communication SEC - Inverter	Communication between the SEC & the inverter is disrupted	Check the connection cable, interference suppression capacitors and wiring
784	VSS lockdown	Inverter is blocked	Disconnect the complete system from the power supply for 2 minutes. If it occurs again, check the inverter and compressor
785	SEC-Board defective	Error found in the SEC board	Replace the SEC board
786	Communication SEC - Inverter	Fault found in communication between the SEC and HeatingIO of the SEC	Check the Heating/IO SEC board cable connection
787	VD alert	Compressor signals faults	Acknowledge fault. If an error occurs repeatedly, phone the authorised service personnel (customer service)
788	Major VSS fault	Fault in the inverter	Check the inverter
789	LIN/Encoding not found	Control unit unable to find coding. Either the LIN connection is interrupted or the coding resistor is not detected	Check the connection cable LIN / coding resistor
790	Major VSS fault	Fault in the power supply of the inverter / compressor	Check the wiring, inverter and compressor
791	Lost ModBus communication	SEC board no longer reachable for some time. 791 is triggered if an HeatingIO board has been found (without separate coding), but no SEC board can be detected on it	If it concerns the SEC configuration, test the ModBus cable between the HeatingIO and SEC board. Also check the SEC board to see whether everything is flashing as it should If it is NOT a configuration with SEC board (e.g., because it concerns a P184 unit), check the coding resistor of the HeatingIO



No.	Display	Description	Remedy
792	LIN-connection lost	Unable to find a master board or any configuration	Check the coding connector on the LIN board(s)
793	Major VSS fault	Temperature sensor fault in the inverter	Fault acknowledges itself

ACKNOWLEDGING A FAULT

If a fault occurs and an error message appears in the screen, then:

- ① Notice error number...
- ② Acknowledge error message by pressing the "rotary pushbutton" (for 7 seconds). The screen changes from the error message to the navigation screen...
- ③ If this error message occurs again, contact the fitter or authorised service personnel (= customer service), if the error message prompted you to do this. Communicate error number and arrange further procedure.

FLASHING CODES ON CONTROLLER BOARD

Only LWD..., LW.../V to SWP 371 bis SWP 691, SWP 291 H bis SWP 561H:

Green LED flashes every second	everything ok	
Red LED flashes briefly for short	Data being received over LIN bus	
Green and red LED light up	The board can receive a software update	
During the software update the green LED is lit and the red one flickers quickly		



Technical Data

INSTALLATION

Only in frost-free, dry and weatherproof rooms.		
Ambient temperature:	0 °C – 35 °C	
Electrical connection:	230 V AC, 18 VA, 0.1 A	
	(max. power consumption regulator	
	without any appliances connected)	

OUTPUTS

Relay contacts: 8 A / 230 V,
Fuse: 6.3 AT (for all relay outputs)
In total consumers up to 1,450 VA can be connected to the outputs

INPUTS

Optocoupler:	230 V
Sensor inputs:	NTC sensor 2.2 kΩ / 25 °C

CONNECTIONS

Control line:	12-pole, outputs 230 V
Sensor line:	12-pole, low voltage
Plug-in terminals:	1-pole, screw terminals

INTERFACES

USB:	USB version 2.0 (USB 2.0)
	Host, A plug (only for a USB stick!)
Ethernet:	1 x 10 Base-T / 100 Base-TX
	(RJ-45, plug, bent)

PROTECTION CLASS

Protection class IP 20

TEMPERATURE SENSOR CHARACTERISTICS

t/°C	R / kΩ
-20	16,538
-15	12,838
-10	10,051
-5	7,931
+/-0	6,306
+5	5,040
+10	4,056
+15	3,283
+20	2,674
+25	2,200
+30	1,825
+35	1,510
+40	1,256
+45	1,056
+50	0,891
+55	0,751
+60	0,636
+65	0,534

SENSOR MEASURING RANGE

Type of sensor	Measuring range	Autom. value in case of sensor defect
TVL	-10 °C bis 80 °C	5 °C
TRL	-10 °C bis 125 °C	5 °C
TRL-E	-10 °C bis 125 °C	5 °C
THG	-25 °C bis 140 °C	150 °C
TA	-35 °C bis 55 °C	-5 °C
TWW	0 °C bis 125 °C	75 °C
TWE	-40 °C bis 70 °C	-50 °C
TWA	-40 °C bis 70 °C	-50 °C
TB1	0 °C bis 100 °C	75 °C
RFV	-5 °C bis 5 °C	0 °C



Overview: Defrost cycle, Air defrost, Flow Max

	Defrost cycle	Air	defrost	Flow	Max
		from / end	Flow Max.	min. AT flow max.	Flow limit of applic.
LWC 60 M-I	45	_	57		
LWC 80 M-I	45	-	57		
LWC 60	60	7/6	61	-7	52
LWC 80	60	7/6	61	-7	52
LWC 100	60	7/6	57		
LWC 120	60	7/6	57		
LW 70 A	60	_	57		
LW 80 A	60	-	57		
LW 100(A)	60	_	57		
LW 120(A)	60	7/6	57		
LW 150(A)	60	-	59		
LW 190(A)	45	_	59		
LW 250(L;A)	45	_	61	-4	50
LW 260(L;A)	45	-	57		
LW 330(L;A)	60	7/6	59		
LW 100H(L;A)	45	_	64	-15	60
LW 180H(L;A)	45	-	64	-15	60
LW 150H(L;A)	45	_	64		
LW 320H(L;A)	60	-	64		
LW 90ARX	60	7/-	61	-7	50
LW 140ARX	60	7/-	61	-7	50
LW 90 (A) Solar	45	9/8	61	-7	50
LW 71 A	60	_	57		
LW 81 A	60	-	57		
LW 101 (A)	60	7/6	61	-7	50
LW 121 (A)	60	7/6	61	-7	50
LW 140 (L;A)	60	7/6	61	-7	50
LW 180 (L;A)	60	7/6	61	-7	50
LW 251 (L;A)	60	7/6	61	-7	50
LW 310 (L)	60	7/6	59		
LW 310 A	60	_	59		



System setting during commissioning

Parameter	Factory setting	Setting Start-up	Value range	Access
Limit return	45 °C	°C *)	35 ℃ – 70 ℃	Fitter
Hysteres HC	2,0 K	K *)	0,5 – 3,0 K	Fitter
RTincr.e max	7,0 K	К*)	1,0 – 7,0 K	88 AS
Release 2 CP	5 ℃	°C *)	-20 °C – 20 °C	& Fitter
Release 2hg	S/W & W/W: -16 °C L/W: -2 °C	°C *)	-20 ℃ – 20 ℃	& Fitter
Tp-defr. Air.	10 °C	°C *)	0 °C – 20 °C	88 AS
TVth.disinf2	65 °C	°C *)	50 °C − 70 °C	📽 User
Hysteres. SW	2,0 K	K *)	1,0 – 30,0 K	Fitter
Flow 2.CP SW	50 °C	°C *)	10 °C – 70 °C	Fitter
T-outd. max	35 °C	°C *)	10 °C – 45 °C	SS AS
T-outd. min.	-20 °C	°C *)	-20 °C – 10 °C	Fitter
T-HS min	S/W: -9 °C W/W: 3,5 °C	°C *)	-20 °C −10 °C	ቆ AS 🌃 Plant
T-HG max	130 °C	°C *)	90 °C – 140 °C	🍘 Plant
T-def.airend	2 °C	°C *)	2 °C – 10 °C	Se AS
Lowering to	-20 °C	°C *)	-20 °C – 10 °C	📽 User
Flow max	device-dependent	°C *)	35 °C − 75 °C	📽 User
Flow max. MC1	40 °C	°C *)	25 °C – 75 °C	🖋 User
min. AT flow max.	-7 °C	°C *)	-20 °C – 5 °C Settings only possible for reversible units	SS AS
Flow limit of applic.	50 °C	°C *)	35 °C – 75 °C Settings only possible for reversible units	88 AS
Hysteresis 2.CP short	4.0 K	К		& Fitter
service water max	65°C	°C *)	30 ℃ – 65 ℃	& Fitter
min. flow cooling	18°C	°C	5℃ - 25 ℃	& Fitter
El. sup. blockade	no 2hg	no 2hg • with 2hg *)	no 2hg • with 2hg	& Fitter
Room stat.	No	No • RFV *)	No • RFV	📽 User
Integratation	Return	Return • Sep.tank *)	Return • Sep.tank	8 Fitter
Mixing circ 1	No	No • Charge • Discharge • Cool *)	No • Charge • Discharge • Cool	📽 User
Mixing circ 1 LWD reversible	No	No • Charge • Discharge • Cool *)	No • Charge • Discharge • Cool	🖨 Fitter
2hg only Luxtronik 2.0	60 min	min	20 - 120 min	Fitter
2hg1 type	El. rod	No • El Rod • Boiler • Thermal *)	No • El Rod • Boiler • Thermal	Fitter



Parameter	Factory setting	Setting Start-up	Value range	Access
2hg1 fct	HW a SW	No \cdot Heating \cdot HW a SW *)	No • Heating • HW a SW	Fitter
2hg2 type	No	No • El Rod *)	No • El Rod	8 Fitter
2hg2 fct.	No	No • Heating • SW *)	No • Heating • SW	8 Fitter
Error	No	No • Heating • Domestic Water • Yes*)	No • Heating • Domestic Water • Yes	8 Fitter
Service water 1	Sensor	Sensor • Thermal *)	Sensor • Thermal	🖨 User
Service water 2	СР	CP ∙ h.w.CP *)	CP • h.w.CP	8 Fitter
Service water 3	with CP	wo. CP • with CP *)	wo. CP • with CP	Fitter
Service water 4	set value.	set value • max value *)	set value • max value	🍪 Plant
Service water 5	device-dependent	wo HSP • with HSP *)	wo HSP • with HSP	8 Fitter
SW+HP max	0 h	h *)	0 h – 8 h	📽 User
Defr cycle max	45 min	min *)	45 • 60 • 90 • 120 • 180 • 240 • 300 min	Fitter
Defrost. Air.	No	No • Yes *)	No • Yes	SS AS
Defr. Air max	15 min	min *)	5 min – 30 min	SS AS
Defrost 2	with 1CP	with 1CP • with 2CP *)	with 1CP • with 2CP	🍘 Plant
Pump opt.	Yes	No • Yes *)	Suppl. pump • CP	🖨 User
Access	Fitter	User • Fitter • AS *)	User • Fitter • AS	SS AS
Heat source only SWP BG 1	No	No • Brine • Water, • Water/Brine	No • Brine • Water, • Water/Brine	SS AS
Brine pres/Flow	device-dependent	No • Flow • Brine pres • Pow.suppl. • pow.a flow *)	No • Flow • Brine pres • Pow.suppl. • pow.a flow	SS AS Fitter
Control CP	On	Off ∙ On *)	Off • On	SS AS
Setting hc	set. AT	set. AT • Fixed Tp. *)	set. AT • Fixed Tp.	🕯 User
Setting mc 1	set. AT	set. AT • Fixed Tp. *)	set. AT • Fixed Tp.	\delta User
Speed MK1	fast	fast • medium • slow	fast • medium • slow	Fitter
Screed heating	w. mixer	wo. mixer • w. mixer *)	wo. mixer • w. mixer	🕯 User
El. Anode	device-dependent	No • Yes *)	No • Yes	SS AS
Heating limit	Yes	No • Yes *)	No • Yes	📽 User
Parall. operation	No	No • Slave • Master *)	No • Slave • Master	Fitter
Remote maintenance	No	No • Yes *)	No • Yes	🖨 User
time pump flow	1 min	sec *)	1 - 5 min	Fitter
Flow ZUP	0 s	sec *)	1 - 30 s	Fitter
Pump optim. Time	180 min	*)	5 – 180 min	🖨 User
efficiency pump	No	No • Yes *)	No • Yes	Fitter

Parameter	Factory setting	Setting Start-up	Value range	Access
heat quantity				& Fitter
min defrost cycle	45 min	min	45 • 60 • 90 • 120 • 180 • 240 • 300	& Fitter
time 2.CP short	20 min	min	5 - 20 min	& Fitter
TDI Message	Yes	No • Yes *)	No • Yes	& Fitter
release 2hg	60 min	min	20 min - 120 min	& Fitter
aux. heat. hot water	No	No • Yes *)	No • Yes	& Fitter
aux.serv.water max	-	min	20 min - 120 min	& Fitter

*) Please enter value or cross out if not applicable

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Important abbreviations

Important abbreviations		Abbreviation	Meaning
		НР	Heat pump
Abbreviation	Meaning	HP since	Heat pump running since
1CP	1. compressor in heat pump	HP-Type	Heat pump type
2CP	2. compressor in heat pump	HS	Heat source
2 hg	Second heat generator	HS in	Heat source inlet temperature
2hg1 fct	Function of the second heat generator 1	HS out	Heat source outlet temperature
2hg1 type	Type of the second heat generator 1	HSI	Temperature sensor heat source inflow
2hg2 fct	Function of the second heat generator 2/	HSO	Temperature sensor heat source outflow
2hg2 type	Type of the second heat generator 2	Hysteres. SW	Hysteresis of domestic hot water
2nd heat gen. 1	Second heat generator 1	Hysteresis HC	Hysteresis of heating control
2nd heat gen. 2	Second heat generator 2	Imp. Compr 1	Impulses compressor 1
Addit. pump	Additional pump	Imp. Compr 2	Impulses compressor 2
Amb. temp.	External temperature	KHZ	Comfort Domestic Building Centre
Amb. temp.	Ambient temperature	L/W	Air/Water
Amb. temp. max.	Maximum external temperature	LA	Ventilation off
Amb. temp. min.	minimum external temperature	Limit Return	Return limit
AS	Customer service	Low pressure	l ow pressure pressostat
av. so Compr.1	Average duration of the 1st compressor	Lowering to	maximum lowering
av. so Compr.2	Average duration of the 2nd compressor		Air/water outdoor installation
BCP	Well / brine circulating pump		Air/Water Compact
BivLevel	Bivalent level		Air/Water indoor installation
Brinpres.	Brine pressure	MC1 desir	Mixing circle 1 – flow – set temperature
BUP	Domestic hot water pump	MC1 foro	Mixing circle flow tomporature
CFT	Collective fault	Michole.	Mixing circle 1
Control CP	Compressor monitoring	Motor protoct	Mater protection
СР	Compressor	On h 2hg1	Operation hours additional heat generator 1
СР	Circulation pump	Op. h. 2hg1	Operation hours, additional heat generator 1
Defr	Defrost	Op. h. 2hg2	Operation hours, additional heat generator 7
Defr cycle	Defrost cycle	Op. h. comp1	Average running time of 1st compressor
Defr. air.	Air defrost released above the set temperature	Op. h. comp1	Average running time of 1st compressor
Defr. max	Maximum air defrost time	Op. h. bp	Operation hours heat nump
Brine pres./Flow	Brine pressure / flow	Op. n. np	Devel a newstion
Electr. suppl.	Off-time of the electrical supply	Par. moue	Partial Operation
ERR.INST.	System fault	PEX	devices potent, ext.
ERR-HP	Heat pump fault	Pump opt.	Pump option
EVU	Release signal electrical supply	Read-CPd	Compressor Read-CPd
Ext	External	Release 2 CP	Release 2nd compressor
Fan-heats. pump	Fan, well or brine circulation pump	Release 2hg	Release second heat generator
Floor heat. pump1	Floor heating circulating pump	Ret. targ.	Return setpoint temperature
Flow	Temperature sensor flow	Roomstat.	Room station (= room remote adjuster)
Flow max	maximum flow temperature	RRA	Boom remote adjuster
Flow 2CP SW	Flow 2nd compressor domestic hot water	RTincre may	Return increase maximum
FVT	Forced ventilation	S/W	hrine/water
HC Add-time	Heating control more time	Scrood boot	Screed beating
HCLess-time	Heating time less time	Steed Heat.	Off time demostic bet water
Heat	Heating		Additional circulating nump
Heat, sys. numn	Heating circulation pump	sw	Domostic bot water
High pressure	High-pressure pressostat	SW actual	Domestic not water actual targeture
Hot water nump	Domestic hot water circulation pump	Sw actual	Domestic not water actual temperature
not water pump	Domestic not water circulation pump	SW des val	Domestic not water target temperature



Abbreviation	Meaning
SW.	Domestic hot water
SWC	Brine/Water compact
Swi c time	Off-time switching cycle
SW-therm. switch	Domestic hot water thermostat
SW-Version	Software version
ТА	External sensor
TB1	Temperature sensor mixing circle 1
TBW	Domestic hot water temperature sensor
T-def.airend	Temperature air defrost end
ThDsin.	Thermal disinfection
THG	Temperature sensor hot gas
T-HG max	maximum hot gas temperature
T-HS min	minimum heat source temperature
Tp-defr. air.	Temperature air defrost
TRL	Temperature sensor return
TRL-E	Temperature sensor return external
TSW	Temperature sensor domestic hot water
TVth. disinf2	Thermal disinfection – set temperature
VD	Ventilation day mode
VEN	Fan
Vent. air inlet	Air input ventilator (= defrosting function)
Ventilation	Ventilation of the heat pump housing
VP	Ventilation Party (= Continuous daytime operation)
W/W	Water/water
WWC	Water/Water Compact
ZUP	Additional circulation pump
ZWE	Second heat generator

UK

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